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## Who We Are and What We Do

***Children's Mercy Family Health Partners (CMFHP) is a not-for-profit safety-net health plan owned by Children's Mercy Hospitals and Clinics, a not-for-profit free-standing pediatric health system based in Kansas City.***

***CMFHP operates an integrated care system that contracts with the states of Kansas and Missouri to provide health insurance benefits to children and adults that are eligible for Medicaid or the State Children's Health Insurance Plan ("SCHIP").***

***Through Kansas HealthWave, CMFHP serves 74 counties in the eastern two-thirds of Kansas.***

***Through MO HealthNet Managed Care, CMFHP serves beneficiaries in 13 counties in west central Missouri.***

***We are dedicated to serving low-income families and other vulnerable populations, the providers who care for them, and advocates who assist them.***

***We are committed to investment in the communities we serve and improving the quality, access and efficiency of health care within those communities.***

***This newsletter of up-to-date information on improvements, changes and partnerships is an effort to help you as you reach out to the community.***

***Thank you for your partnership as we continue our commitment to ensure the best care for our members. And please don't hesitate to let us know how we can help you.***

## Care Management/Disease Management Programs

CMFHP has unique, high touch programs for assisting members with obesity, asthma, depression, and other complex medical conditions. We are focused on meeting the members where they are and assisting them through the healthcare continuum using Registered Nurses, Social Workers, and other trained health educators to educate and empower members and their providers to better manage their disease/condition.

CMFHP staff are separated into specialty areas for complex care management, including pediatrics, adult, lead toxicity, ER, and High Risk OB. In addition, we have dedicated Health Coaches to work with our members who have asthma or obesity.

If you are aware of a CMFHP member who could benefit from one of our care management or disease management programs, please call us at 1-888-691-4874.

## Video Agency Spotlights: WIC updates, Synergy Services

Children's Mercy Family Health Partners is always thinking of ways to "bring it altogether for you" with updates that affect the communities we all serve. Our Talk Fusion video system gives us a chance to feature local agencies that help our members. If you would like to feature your agency in a Talk Fusion video, please contact the Community Relations Representative in your area. We look forward to our continued partnership!

Go to [http://www.fhp.org/community/newsletters\\_community.asp](http://www.fhp.org/community/newsletters_community.asp) for the online version of our newsletter and see interviews with the Wyandotte County WIC Office and Synergy Services.

## SCHIP Eligibility Expansion - Kansas

In 2008, the Kansas Legislature authorized expanding eligibility for individuals to qualify for HealthWave 21 or the State Children's Health Insurance Program (SCHIP).

Beginning January 1, 2010, individuals whose income is less than or equal to 250% of the Federal Poverty Level (FPL) of 2008 will become eligible. Each year, the FPL is raised to reflect the current economic situation. Thus, the actual percentage of eligibility is 241% of FPL.

However, if you know of someone who does not have health insurance for their children and did not qualify before, they may now be eligible. Have them fill out and submit a Kansas HealthWave application to see if they qualify for health coverage. You can contact the HealthWave Clearinghouse at 1-800-792-4884. Also, HealthWave application tips are available on our web site.

## Upcoming Events

Please contact your Community Relations Representative to confirm upcoming events; this listing and our online calendar are subject to change without notice.

Wichita Toy-a-Thon  
November 30 - December 5, 2009  
Central Middle School  
Locations throughout Sedgwick County, Kansas  
Collecting toys for needy children

Hip Hop Health Fair  
Friday, December 4, 2009  
Argentine Middle School  
Kansas City, Kansas

Do you have an upcoming health fair, committee meeting or community event? We would love to support your efforts and help serve the community. Send us an email with your contact information, and one of our Community Relations Representatives will get in touch with you!

You can also contact Children's Mercy Family Health Partners Customer Service at 1-877-347-9363 (KS) or 1-800-347-9363 (MO).

## Contact Information

### Customer Service

**MO - 1-800-347-9363; KS - 1-877-347-9363**

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