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Children's Mercy Family Health Partners (CMFHP) is a not-for-profit safety-net health plan owned by Children's Mercy Hospitals and Clinics. Through MO HealthNet Managed Care, CMFHP serves beneficiaries in 13 counties in west central Missouri. Through Kansas HealthWave, CMFHP serves 74 counties in the eastern two-thirds of Kansas.

We realize that Community Advocates like you are on the front lines with our members daily. We hope this quarterly publication will meet some of the needs you face as you reach out to the community. We will continue to provide you with up-to-date information on changes and improvements, as well as equip you with additional resources that might be of benefit.

Thank you for your partnership as we continue our commitment to ensure the best care for our members. And please don't hesitate to [let us know how we can help you!](#)

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Continuing Education Units Available

Calling all nurses, social workers, and counselors in need of CEUs! CMFHP would like to help you earn one unit at no cost to you.

You may ask yourself, how is that possible?

Just call the Community Relations Representative in your area and ask for the "Connection" Presentation. Listen to the CMFHP 20 minute presentation and fill out the evaluation and CEU forms. Give the forms back to the rep to forward to the Children's Mercy Hospitals and Clinics education department. They will mail you your CEU certificate.

CMFHP wants to bring it all together for you!

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Congratulations to Dr. Hamp!

Dr. Sarah Hamp, who leads the Children's Mercy Hospitals and Clinics PHIT Kids team,

is one of the three winners of the 2008 National Recognition Award for Health Care Programs Addressing Childhood Obesity. The team's work is titled "Addressing cultural and socioeconomic issues in childhood obesity treatment."

As a winner of the 2008 award, Dr. Hampl will speak at the National Childhood Obesity Congress with the other winners. The program will be highlighted on the National Initiative for Children's Healthcare Quality (NICHQ) website, upcoming Childhood Obesity Action Network newsletter and more. For more information, please contact one of our Community Relations Representatives.

CMFHP has partnered with both PHIT Kids and Healthy Hawks to support member participation in the weight management programs. Our Health Coach refers members to the various programs and CMFHP sponsors members who have applied directly to the programs as well.

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Another Great Resource for Kansas

We are pleased to announce that Children's Mercy Family Health Partners (CMFHP) is working with Interfaith Ministries of Wichita to bring The Kansas Benefit Bank (TBB) to Kansas residents. TBB connects communities to resources by providing a practical solution for the complex process that low income households go through to gain access to public benefit programs.

The Kansas Benefit Bank provides organizations and community advocates a better way to serve their clients and community utilizing this useful tool. Assistance can be provided to families interested in applying for public benefit programs such as food stamps, cash assistance, Medicaid and HealthWave.

TBB-trained counselors will meet with families to provide guidance through the application process. The counselor logs into the TBB and enters family information. This process can take up to an hour. However, there is an option to run a quick check to verify program probability. Once the information is entered, it is saved in the secure database and the family is provided with login and password information for future access.

TBB will provide feedback as to the programs the family could possibly qualify for once the required information is entered. If that family decides it would benefit them to receive services, the counselor will print out the completed application and provide additional guidance as to the documentation necessary to allow the State to complete an official determination.

CMFHP Community Relations Representatives have been trained as TBB counselors. This means that if there is a need for a client to have this service, CMFHP representatives are available to come to a location and assist members with "on the spot" assistance. Also, CMFHP is offering scholarships to area non-profit organizations interested in having access to the database and receiving training to become TBB counselors. For more information, or if you are interested in having someone come to a location, please contact your CMFHP Community Relations Representative.

Billions of dollars in public funds go untouched each year because applying for state and federal benefits is confusing, intimidating, embarrassing, and time consuming. The Kansas Benefit Bank helps minimize these obstacles and bring people closer to stability and self-sufficiency.

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Children's Mercy Family Health Partners & Our Faith Communities

Children's Mercy Family Health Partners (CMFHP) understands that faith leaders are concerned with the health and well-being of their congregations. They want to empower people both spiritually and physically. However, they may not know what resources are available regarding access to quality healthcare benefits.

CMFHP strives to establish a close relationship with the faith community in all counties we serve. We are especially proud of the partnership created in Jackson County, Missouri. Community Relations staff are responsible for assisting clergy in providing healthcare information that may benefit their congregations.

In working with the faith community, CMFHP has partnered with an array of groups including the Baptist Ministers' Union, Concerned Clergy, CCO Clergy Caucus, Method Ministers' Fellowship, the Christian Methodist Alliance, and other organizations. CMFHP works closely with the faith community by speaking at their conferences, attending and participating in meetings, and organizing and exhibiting at health events.

In 2007, CMFHP began a one-year commitment to appear on the gospel radio station 1590 AM, with the host of the "In the Key of Life" talk show. CMFHP partnered to help over 87,000 listeners to become proactive about their health concerns. We explained how to apply for low-cost or no-cost medical, dental, and vision care along with other special program services offered to people who choose CMFHP.

If you are interested in hearing more about how CMFHP can assist a faith-based organization in providing information about MO HealthNet or Kansas HealthWave, please contact the representative for your area (listed below).

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Upcoming Events

Please call or email your area Community Relations Representative to confirm upcoming events; calendar subject to change without notice.

You can also contact CMFHP Customer Service at 1-800-347-9363 (MO) or 1-877-347-9363 (KS)

- June 7, 2008

MAST Ambulance Health and Safety Fair
Kansas City, Missouri

- June 21, 2008

John Brown Jamboree
Osawatomie, Kansas

- June 24, 2008

Grove Pool Party Swim Night for Families (no cost)

Grove Neighborhood Pool, Kansas City, Missouri

- July 8, 2008

Swope Park Pool Party Swim Night for Families (no cost)

Swope Park Pool, Kansas City, Missouri

- July 19, 2008

Councilman Terry Riley's Back to School Rally

Swope Park Band Pavilion, Kansas City, Missouri

- July 22, 2008

Brush Creek Pool Party Swim Night for Families (no cost)

Brush Creek Neighborhood Pool, Kansas City, Missouri

- August 5, 2008

Budd Park Pool Party Swim Night for Families (no cost)

Budd Park Neighborhood Pool, Kansas City, Missouri

- August 12, 2008

Clinton Back To School Fair

Clinton, Missouri

- November 11, 2008

Kid Fest

Century II, Wichita

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Tell Us About Your Events!

Do you have an upcoming health fair, committee meeting or community event? We would love to support your efforts and help serve the community. [Send us an email](#) with your contact information, and one of our Community Relations Representatives will get in touch with you!

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Contact Information

Customer Service - Missouri: 1-800-347-9363

Customer Service - Kansas: 1-877-347-9363

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Community Relations Representative, setrick@fhp.org, 816-559-9437

Kathy Gann (South Central Kansas)
Sr. Community Relations Representative, kgann@fhp.org, 316-573-8383

Nicole Norris (North Central Kansas)
Community Relations Representative, [nnorris@fhp.org](mailto:norris@fhp.org), 785-213-9756

Veronica Posey-Fallah (Kansas City Metro, including Johnson/Wyandotte counties in KS)
Sr. Community Relations Representative, vposey@fhp.org, 816-559-9440

Mary Kay Villegas-Alitz (Kansas City Metro, including Johnson/Wyandotte counties in KS)
Bilingual Community Relations Representative, mvalitz@fhp.org, 816-559-9439

Tamara Welty (Mid-Central Kansas)
Bilingual Community Relations Representative, twelty@fhp.org, 316-841-3441

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